

# **BOOKING TERMS & CONDITIONS of ADMISSION**

Entry is on condition that Silverstone Golf Club or any company or agent acting on their behalf shall not be held liable for any loss or damage to any vehicle or any consequential loss resulting thereof, nor any loss or injury to any person, animal or object whilst on site. They are also not to be held responsible for any 'Force Majeure' that may cause distress but is beyond their control.

Entry to the site is on the express condition that the user(s) will at all times comply with these **BOOKING TERMS & CONDITIONS of ADMISSION** published by Silverstone Golf Club

**In the event of non compliance you will be removed from the site by the police**

## **WARNINGS**

You are attending a large site with temporary facilities and you are responsible for taking all reasonable precautions to conduct yourself in a safe and sensible manner, to avoid personal injury. Please be sure to bring sensible clothing, personal safety items, torches, first aid kits, fire extinguishers etc.

Please listen and take note of all safety advice given at reception on your arrival.

## **Site Access & Vehicle Parking**

Entrance to the site or its facilities will not be permitted without official wristband being worn

Vehicle passes must be displayed in full view behind windscreen at all times.

Please ensure that your vehicle is only parked in your official designated parking space for the duration of your stay.

If you leave the site please ensure that you park in your designated parking space on return.

**No motorised bikes, quads or scooters to be used other than on roadways**

## **Protection of Valuables**

Thieves are always active at large events so we ask you to be vigilant and ensure that all valuables are safely locked away at night and not left in clothing as there have been cases at various camp sites where garments have been taken from tents and discarded after valuables taken from them. Some people have suggested that locking valuables in your vehicle and putting car keys in a safe place or placing valuables in small bag at bottom of sleeping bag while you are sleeping makes it harder even for the determined thief. We cannot be held responsible for any loss you may incur, The site will be patrolled throughout the night by our security team but obviously they cannot be outside every tent or vehicle, if you see anything suspicious either go to security at clubhouse or

**telephone security 01280 850005**

## **In Case of Fire**

Please note where all fire fighting equipment is located in relation to your pitch, and also note your nearest safe assembly point if fire alarm is sounded

## **Barbeques**

We welcome Gas Barbeques but please do not use inside of tent for safety reasons

Open fires, fire pits or charcoal barbeques are not permitted as you are camping on grassland which may be quite dry

## **Fireworks and Chinese Lanterns**

These are not allowed due to risk of fire to tents

Anyone found flaunting this will be removed from the site by police without any refund

### **Music, Noise & Generators**

Please consider your fellow campers by ensuring  
(No loud music, No noise or disturbance after midnight and please turn Generators off by 10pm)

### **Pets**

We welcome all dogs but please ensure they are on a lead at all times and kept under control as we do not wish to have complaints from your fellow campers. Please ensure that any mess is cleared up and placed in rubbish bins.

Registered assistance dogs **only** are allowed in the Clubhouse, Entertainment/Dining Marquees and Beer Gardens.

### **Alcoholic Drinks**

Please note that any alcohol purchased off site may only be consumed within the boundaries of your designated camping pitch, under no circumstances may you consume alcohol anywhere else on site.

Alcoholic drinks purchased at official club house bars may be consumed in clubhouse, official entertainment/ dining marquees and beer gardens.

Any person found flaunting these rules will be asked to hand over their drinks to security or return to their camping pitch. Failure to do this will lead to such persons being ejected from the site without refund.

(A discarded bottle may cause a serious injury, cans and plastics are more acceptable, please place empties in waste bins provided)

### **Camping Pitch Refund Policy**

Any cancellation made up to 7 days before the event will be subject to any bank payment transfer costs incurred.

Any cancellation made after 7 days before the event will be subject to any bank transfer costs incurred plus a £25 cancellation fee. The management reserve the right to waive the cancellation fee in exceptional circumstances.

In the case of no show to the event the management reserve the right to refuse a refund.

### **Please Note**

We welcome guests who respect our premises, conduct themselves in a safe manner and show consideration towards others.

We reserve the right to make last minute changes to plot locations particularly in adverse weather conditions. For operational and safety reasons you may have to park a short distance from your tent.

We reserve the right to withdraw admission without a refund to any person who disregards these conditions that may cause damage, annoyance, disturbance, danger to others etc.

Making a reservation confirms the acceptance of the Booking Terms & Conditions of Admission on behalf of yourself and other members in your group.

We reserve the right to take photographs throughout the site for publicity purposes

**The site will be patrolled throughout the night by our security but we request that all guests are responsible for assisting with the enforcement of site conditions by being vigilant and notifying the clubhouse immediately at the time of occurrence, 01280 850005**